

RENT A CYCLE EMUSICA GION SHOP  
CANCELLATION POLICY

May ,2017

**【 RESERVATION 】**

You should make a reservation by using our designated format.

Sending mail is inadequate for reservation. Please make a reservation from the format.

We reply to you within 24 hours after your format transmission and the reservation is completed.

If you do not receive our reply mail after even after 24 hours, sorry to trouble you but please contact us once again.

The reservation format transmission is the official contract.

The official contract means:

you understand all our terms and conditions and apply with your own will.

If you cancel the reservation due to your convenience after the official contract is completed, we will charge a cancellation fee.

Convenience is that:

can not / do not contact confirmation

can not confirm contact due to malfunctioning of communication equipments, garbled characters in mail, connection failure in cell phone and so on.

In the case of these, we will charge a cancellation fee.

If you refuse these payment or breach your contract, we will respond appropriately according to laws and regulations through institutions such as polic.

Application in reservation format means that you understand and approve all the above requirements.

If you have any questions, please contact us.

**【 CANCELLATION POLICY 】**

Because of preparing a bicycle etc, cancellation after application is as follows:

- No cancellation fee is required, cancellation on 24 hours or more before the opening time of the use day.
- Cancellation fee is 100% payment of usage fee, cancellation on the day of use.
- \* Exceptionally no cancellation fee is required when it is difficult to cycling run a bicycle due to bad weather etc.
- \* Cancellation due to your own convenience requires a cancellation fee.

Cycle and Music Co., Ltd.

RENT A CYCLE EMUSICA GION SHOP